

From: PBletz@aol.com@inetgw
To: Microsoft ATR
Date: 11/19/01 9:02pm
Subject: No Subject

Dear Sirs,

I have a Sony FX240 laptop running Microsoft Windows ME. I downloaded Microsoft Internet Explorer but cannot use it because if I start it the sign-up screen for MSN internet comes up and cannot be avoided. Also other internet applications steer you towards MSN internet. I don't know how that cannot be defined as unfair business practices; unsophisticated users have no easy way to avoid falling into the Microsoft trap.

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